

## **AN INPATIENT PACU SCHEDULING APPROACH FOR ADEQUATE STAFFING**

Team Leader: Deanna Rinehart, RN, BSN, CPAN

University of Colorado Hospital, Aurora, Colorado

Team Members: Catherine Kleiner, PhD, RN, Research Nurse Scientist;

Michelle Ballou, RN, BSN, CPAN;

Becky Loucks-Schultz, Report Writer; AIP PACU Scheduling Council

**Background:** Determining staffing for an inpatient Post Anesthesia Care Unit (PACU) can be difficult to plan due to the variability of patient census and patient acuity on a day to day basis.

**Objectives of the Project:** The purpose of this project is to reevaluate how census and acuity data is used to schedule and improve the process of staffing in the PACU.

**Process of Implementation:** The process for this project included (1) establishing a scheduling council; (2) surveying PACU nurses regarding adequate staffing; (3) developing electronic medical record reports to gather patient census and acuity data; (4) gathering staffing budget data and Operating Room hold times; (5) creating a process for evaluating nursing needs to care for patients based on acuity through literature review; (6) using this key information to develop best practice guidelines and staffing tools.

**Statement of the Successful Practice:** A method to staff a PACU more efficiently and effectively was developed. Employing these guidelines and approaches for adequate staffing has improved staffing budget, productivity, and nursing satisfaction scores.

**Implications for Practice:** This practice provides guidelines to enable a PACU to follow ASPAN Standards and provide excellent nursing care for its patients. Data will continue to be monitored to evaluate effectiveness throughout the year.